



PRESS RELEASE

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Free advice service launches on the Willows

Willows residents will be able to access a new advice facility - just around the corner when the Grimsby, Cleethorpes and District Citizens Advice Bureau launches a new outreach service on Monday February 4, 2008.

The free service will provide housing, welfare benefits and immigration advice to residents from the 'Willows in the Community' multi-agency office, Wingate Parade every Monday between 9.30am and Noon.

The outreach work has been funded as a result of a successful 'Advice Plus Programme' Big Lottery bid.

The 'Willows in the Community' office opened in July 2007 as a direct response to resident calls for greater access to services.

The facility offers a range of services including a customer access point, Shoreline advice mornings, ward councillor surgeries, health trainer days and a multi-agency coffee morning.

Chief executive of Grimsby, Cleethorpes and District Citizens Advice Bureau, Tony Gaskins said: "The CAB is pleased to be able to work with Shoreline and other organisations across North East Lincolnshire and is particularly pleased to be able to provide services at the Wingate Parade drop-in centre in the Willows neighbourhood."

Shoreline regeneration manager John Manton, added: "The introduction of the Citizens Advice Bureau to the 'Willows in the Community' multi-agency office can only enhance the range of services already available for local people.

"This success is part of an ongoing programme of work seeking to make the operation of this centre sustainable and it is envisaged that more services will be introduced in coming weeks."